Introduction
OnFrontiers has launched the Covid-19 Expert Helpdesk to address the lack of options for civil society organizations in managing Covid-19 risk so that these organizations can play a key role in addressing the social problems caused by Covid-19 in developing countries.

Projects
- Refining the Helpdesk model
- Recruiting experts and onboarding them onto the OnFrontiers platform
- Writing grant proposals and applying for funding opportunities
- Developing a plan for creating a risk management strategy for a company working in Burkina Faso
- Creating decks to present to funders, experts we are trying to recruit, and potential organizations who can utilize our services
- Developing a different direction of the Helpdesk – creation of a “risk product” to help companies manage Covid-19 risk – and performing sector/market research to show the potential impact of the risk product

Reflection
I was able to develop and apply a variety of skills by working on many different projects/tasks
- Working with a group of individuals well-versed in the areas of economics, policy, and global health provided me with valuable mentorship and a rewarding experience.

What the Helpdesk Does
OnFrontiers leverages its platform, which consists of a network of experts that clients can access, to connect organizations to relevant experts to help develop risk assessment, risk communication, and risk adaptation strategies.

Work profile
The Helpdesk is still in its early stages.
- As a result, there were many parts of the project progressing simultaneously.

Looking ahead
- This internship has allowed me to explore a potential career path in public policy and its applications in the health sector.

Questions
- Can we further optimize the way the Helpdesk connects organizations to relevant experts?
- Can the Helpdesk model be used to solve problems in the post-Covid era?

Conclusion
Working at a global health-related startup is a challenging and fast-paced experience that involves a variety of projects and tasks.

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